



# Ashland Fire & Rescue

- Fire suppression
- Emergency medical response and transport
- “Other” emergencies
- Mutual and auto-aid
- FireMed
- Fire Safety Inspections
- Plan Checks and Fire Investigations
- Fire Safety Education
- Watershed management
- Weed abatement and fuels management
- Firewise Communities
- CERT/CPR/MYN
- Ashland Response Team
- City emergency preparedness
- City emergency management
- EOP and NHMP
- Citizen Alert/1700 am/Fire Hotline
- Ashland Trails



# Outcomes - 2012

## Fire Operations

### GRANT\$

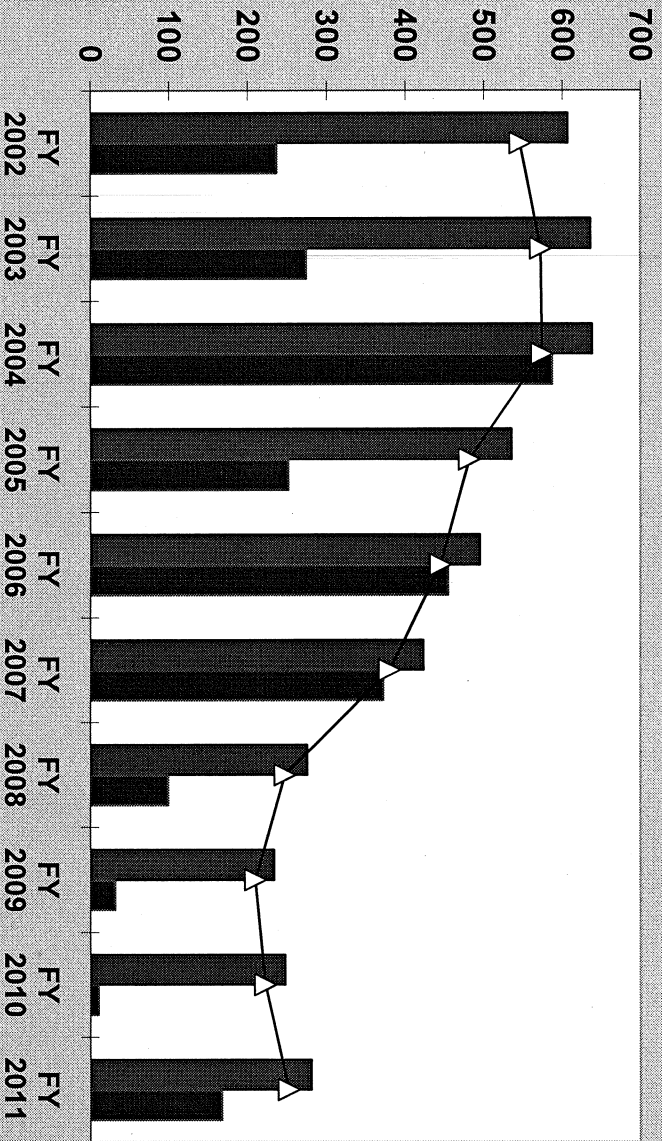
- Station Alerting Systems \$ 90,704
- Mass Notification System \$ 35,000
- Fire Hose \$110,000
- Mobile Data Terminals \$ 28,500
- Radios \$ 34,079
- Radiological Monitoring Equipment \$ 14,953
- Automatic External Defibrillator \$ 1,690
- SCBA's \$133,794
- Firewise (fuels reduction) \$150,000



# Outcomes - 2012

## Fire and Life Safety

Fire & Life Safety Plans Review



■ Number of Plans Received  
■ Plans Checked in 5 Days  
-△- Goal at 90%

# Trends



- Increasing call volume
- Percentage of ALS/Senior Living Center responses increasing
- Higher employee call-back frequency
- Increasing number of plan check requests
- Growing interest in Firewise Communities
- Ground implementation of AFR will increase dramatically over the next 15 months



# Challenges

- Overreliance on our mutual aid partners
- USFS local resource level being reduced to 5 days a week from 7 days
- ISO evaluation in September 2012
- Increasing costs for PSAP, fuel
- Many grants being reduced or opportunities eliminated
- Need to continue weed abatement



# Challenges

- The need to implement comprehensive training program
- Overall work load, responses, inspections, public service requests, training on duty
- The need to enhance City's emergency preparedness and emergency management capabilities
- Timely review of plans submitted
- Reinstate school fire safety program



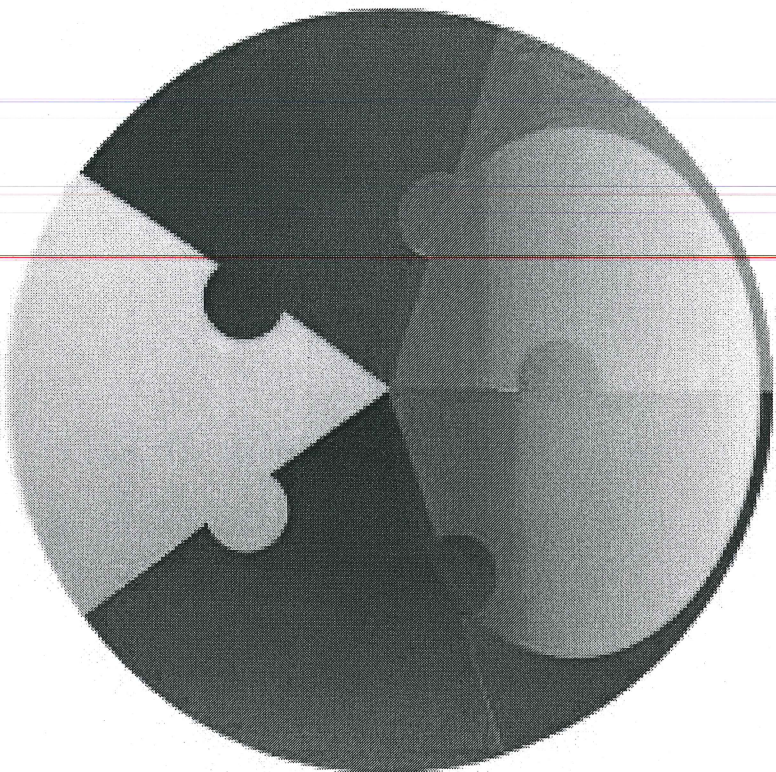
# Add Packages

<b>8/9 Staffing</b>	<b>\$146,280</b>	<b>\$73,140</b>
<b>Forest Division</b>		<b>\$ 5,769</b>
<b>Training</b>		<b>\$39,502</b>
<b>Fire Inspector</b>		<b>\$71,114</b>
<b>Emergency Operations Center</b>		<b>\$14,200</b>
<b>Clerical</b>		<b>\$ 6,480</b>
<b>Trails Master Plan</b>		<b>\$ 8,800</b>
<b>Capital Outlay Equipment</b>		<b>\$65,777</b>

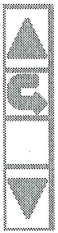


# Community Development

## Key Program Areas



- Long Range Planning
- Current Planning
- Housing Program
- Building Safety
- Code Compliance

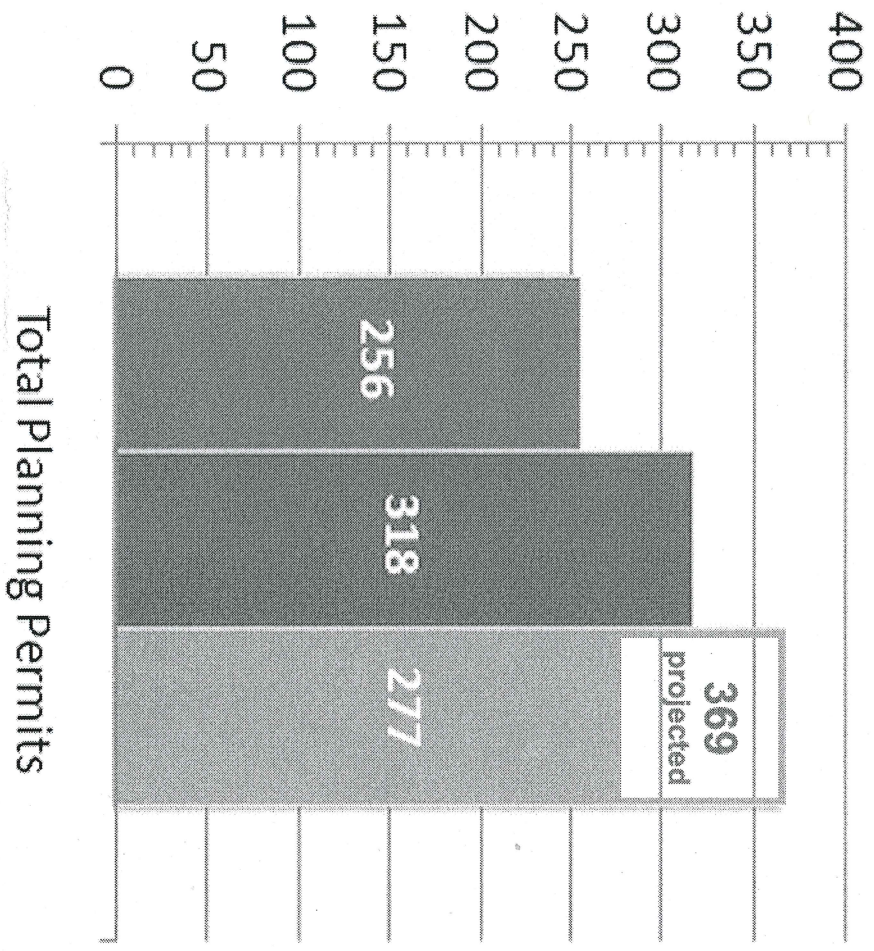




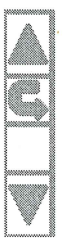
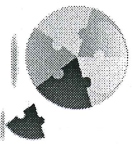
# Current Planning



## Permit Activity - Planning



FY 2010    FY 2011    FY 2012

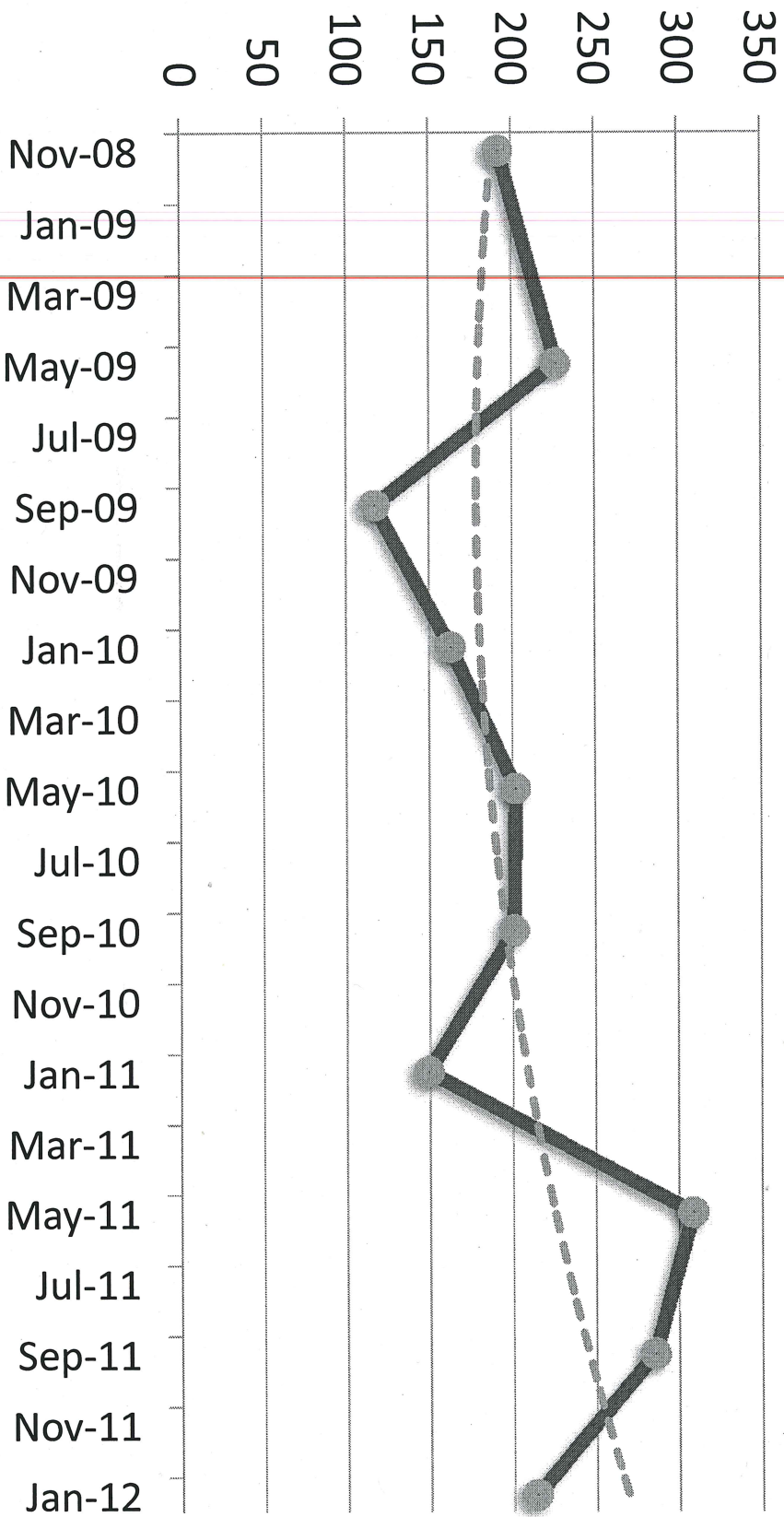




# Community Development

## Customer Activity – Walk-in

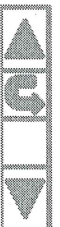
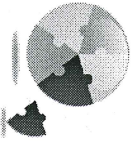
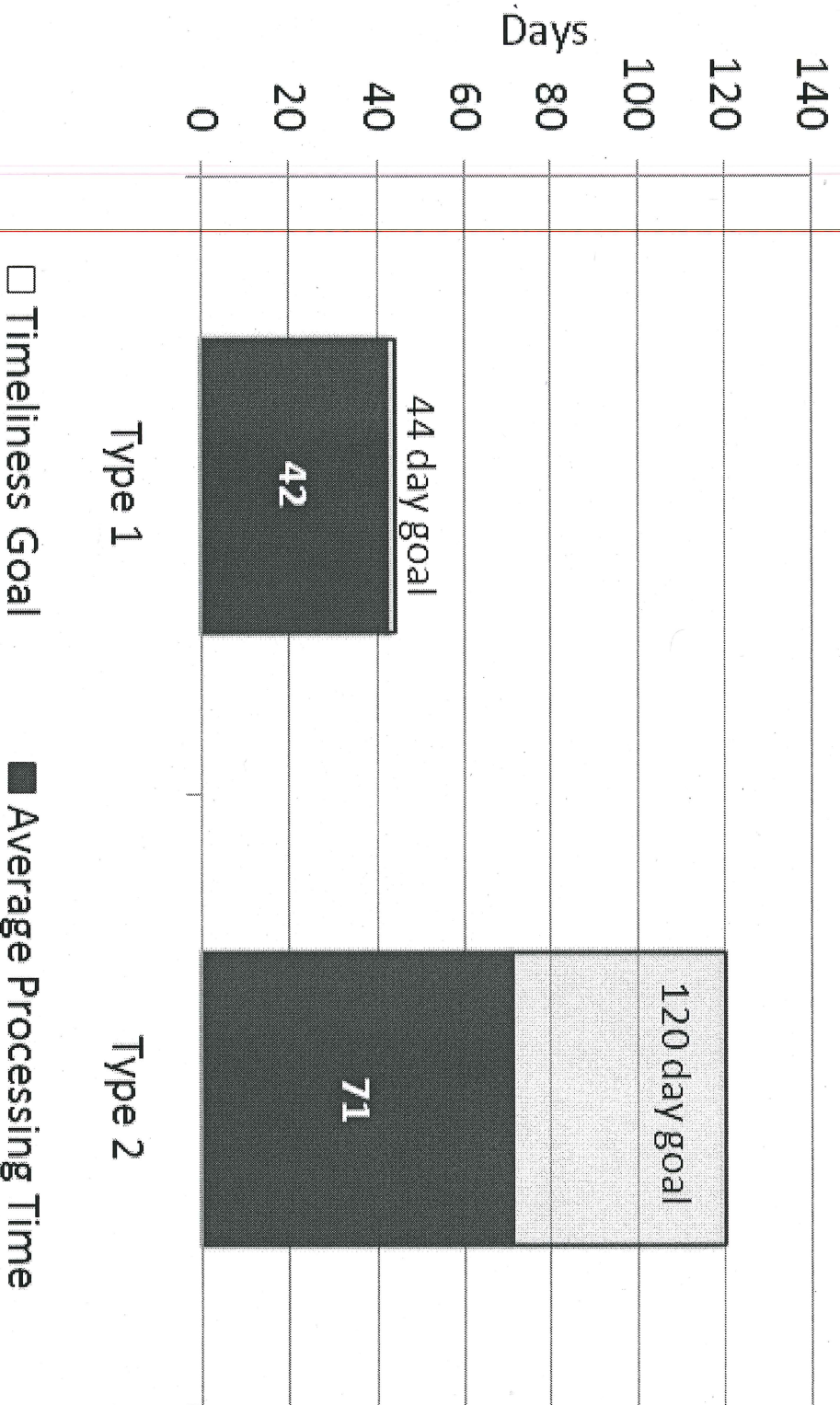
Monthly Customer Averages



# Current Planning



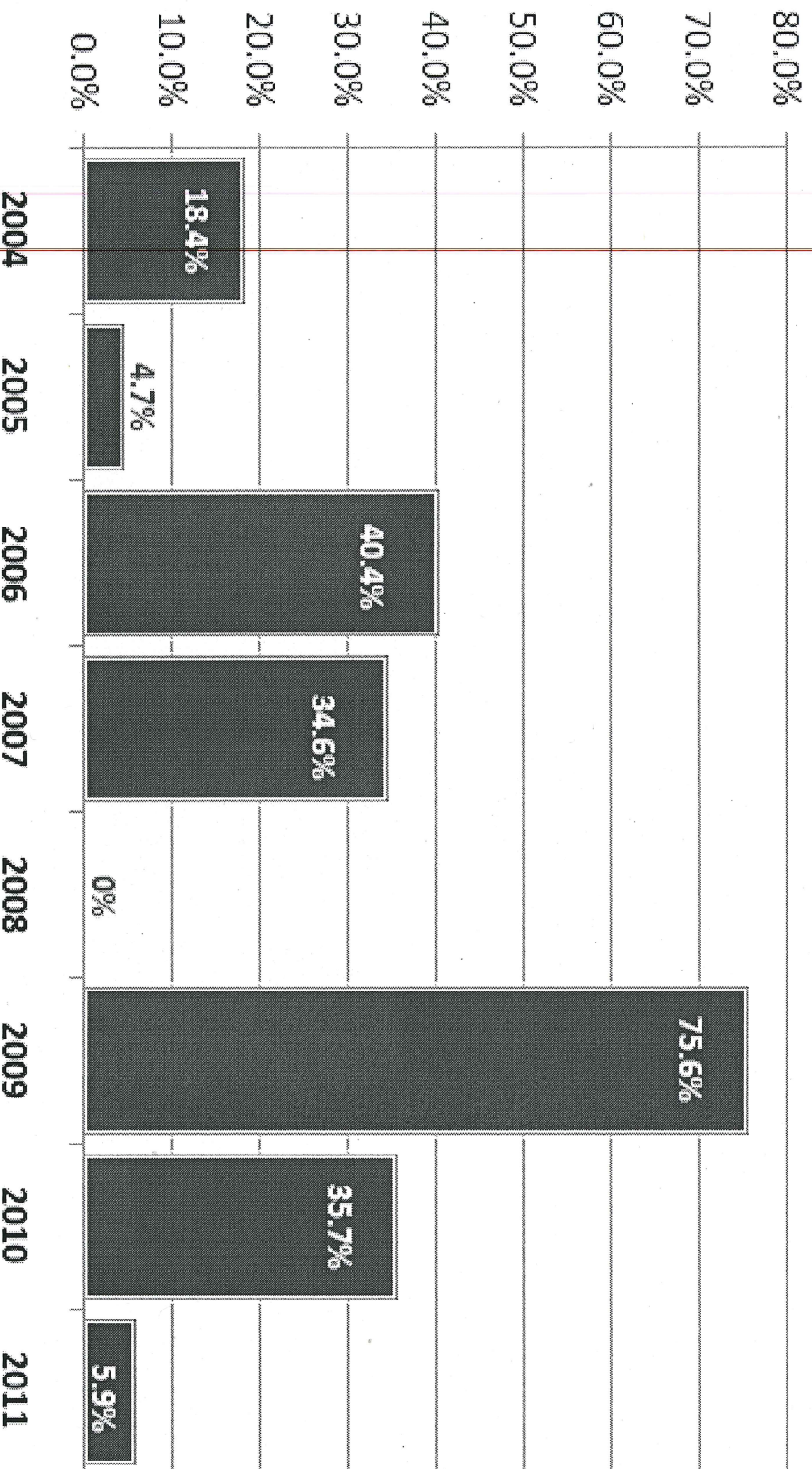
## Goal: Responsive Application Processing



# Housing Program



**Goal: 10% of new units are available to low-income households**



# Housing Program



**Goal: Provide services that benefit low-income and homeless populations**

## Targets

- Energy renovation improvements for 5 to 10 housing units occupied by low income or special needs populations
- 150 homeless, or at risk of homelessness, receive benefits from city-supported services

## Accomplishments

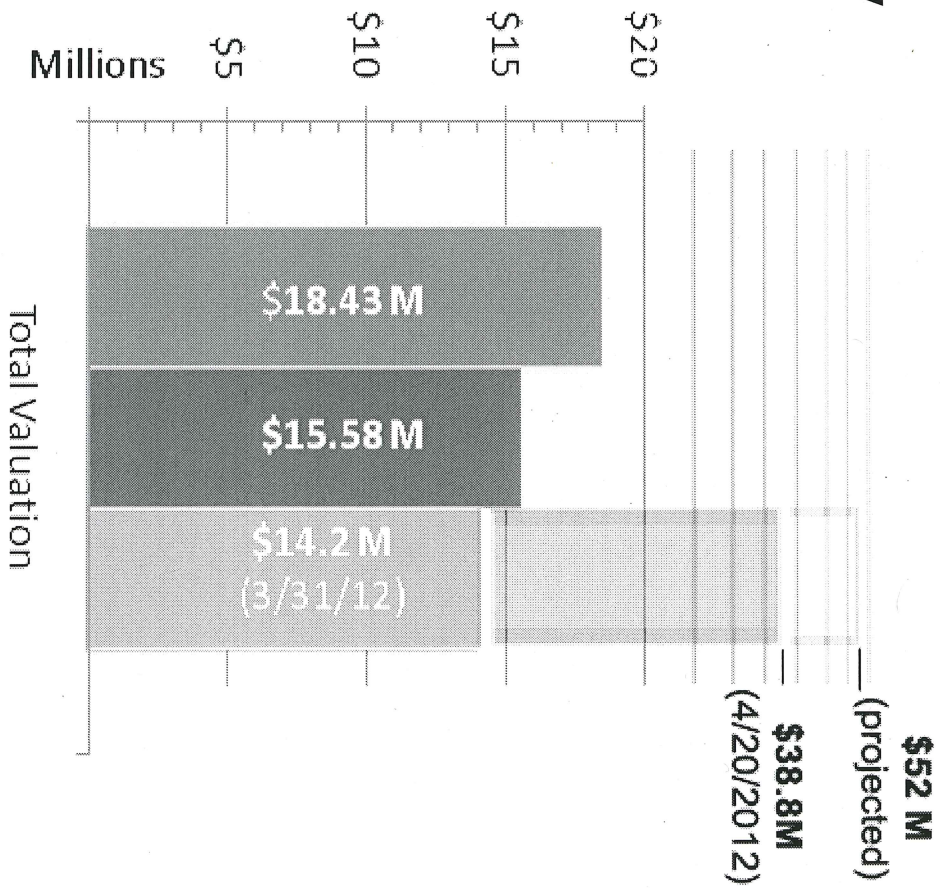
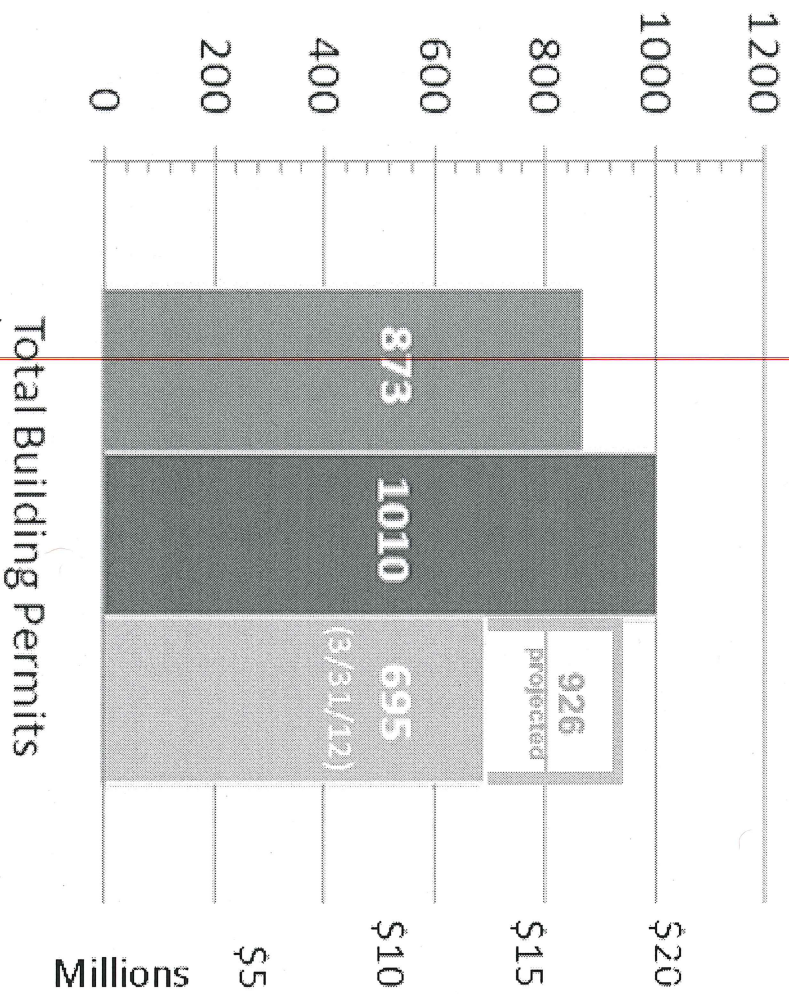
- 7 units – conservation retrofits
- 437 Individuals received services sponsored by JC Task Force. CDBG funds provided rental and utility assistance to 31 at risk of homelessness.



# Building Safety



## Building Permit Activity



FY 2010

FY 2011

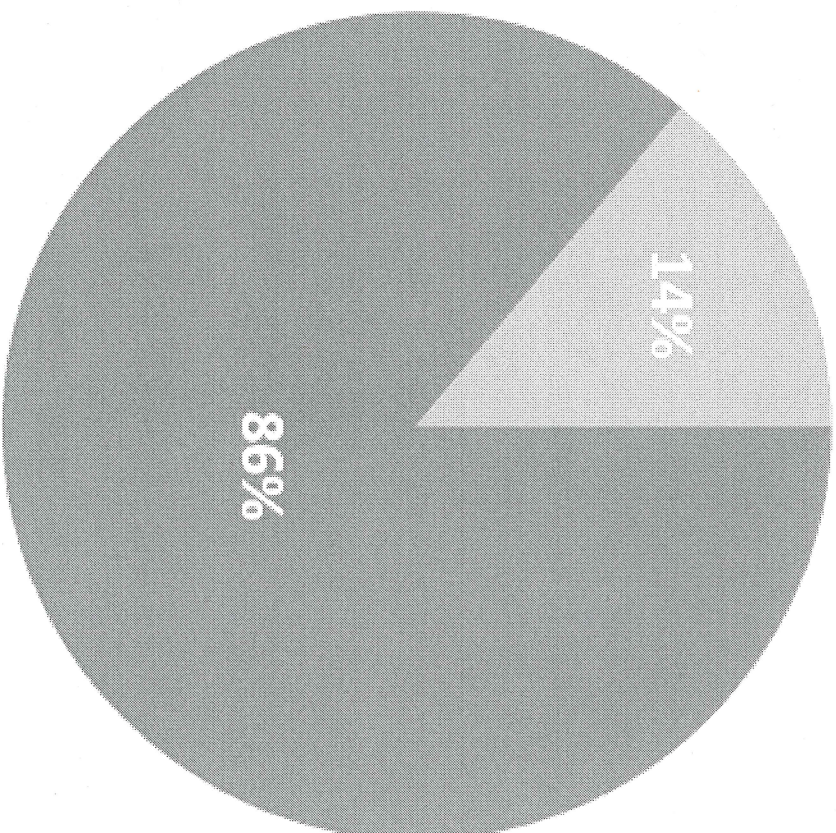
FY 2012



# Building Safety



## Goal: 3-Week Plan Review and Approval



■ Completed: 111    ■ Not Completed: 18



## Code Compliance



**Goal: Respond to complaints within an acceptable timeframe**

January 2011 – December 2011	
General	95
Public Safety/Natural Hazard	20
Total Complaints	115

- 100% of general complaints contacted w/in 72-hours
- 100% of public safety complaints contacted w/in 24-hours
- 35% use of online complaint form.

